

**ENERGY ASSISTANCE PROGRAM  
MANAGEMENT MONITORING SUMMARY  
Year-To-Date SFY 2021**

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	YTD AVERAGE	YTD TOTAL
<b>CASE PROCESSING</b>															
<b>UNPROCESSED APPLICATIONS**</b> <i>(Carry Forward from Prior Months)</i>	595	1,262	1,781											1,213	
<b>APPLICATIONS***</b> <i>(Received in Current Month)</i>	2,620	2,977	2,661											2,753	8,258
<b>Missing Decisions ****</b>	7		78												85
<b>% Change-Same Month/Prior Year</b>	-26%	-16%	-20%												
<i>(New Applications Projected)*</i>	2,842	3,158	2,657	2,510	2,079	2,084	2,581	2,250	2,696	2,768	2,762	2,687		2,590	31,074
<b>CASE DECISIONS</b>															
<i>(Made in the Current Month)</i>	1,960	2,580	2,810											2,450	7,350
<i>(Case Decisions Projected)</i>	1,309	2,499	2,499	2,499	2,142	2,618	2,261	2,261	2,737	2,618	2,380	2,618	1,309	2,370	29,750
<b>Filled Caseworker Positions (Avg)</b>	17	15	15											16	
<b>Applications Approved</b>	1,403	1,595	1,583												4,581
<b>Applications Denied</b>	557	985	1,227												2,769
<b>UNPROCESSED APPLICATIONS</b>	1,262	1,659	1,710												
<b>Average Days to Process a Case</b>	18	16	20												
<b>Energy Burden of Assisted HHs</b>	1.96%	2.15%	2.03%											2.05%	
<b>FIXED ANNUAL CREDIT (FAC)</b> <i>ANNUAL BENEFIT</i>															
<b>FAC BENEFITS PAID</b>	\$1,089,749	\$1,351,200	\$1,386,494											\$1,275,814	\$3,827,443
<i>Universal Energy Credit (UEC)</i>	\$429,027	\$629,710	\$656,252											\$571,663	\$1,714,989
<i>Low Income Home Energy Assistance (LIHEAP)</i>	\$660,722	\$721,490	\$730,242											\$704,151	\$2,112,454
<b>AVERAGE FAC BENEFIT</b>	\$777	\$847	\$876											\$833	\$836
<b>UEC Funds Expended</b>	4.49%	6.59%	6.86%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	17.94%	
<b>ARREARAGE (ARR) PAYMENTS</b> <i>ONCE IN A LIFETIME</i>															
<b>CASE DECISIONS-CURRENT MONTH</b>	148	273	407											276	828
<i>Applications Approved</i>	117	220	321											219	658
<i>Applications Denied</i>	31	53	86											57	170
<b>ARREARAGES PAID</b>	\$66,308	\$112,004	\$204,085											\$127,466	382,397
<i>Universal Energy Credit (UEC)</i>	\$63,737	\$110,356	\$199,645											\$124,579	373,738
<i>Low Income Home Energy Assistance (LIHEAP)</i>	\$2,571	\$1,648	\$4,440											\$2,886	8,659
<b>AVERAGE ARREARAGE PAYMENT</b>	\$567	\$509	\$636											\$571	\$581
<b>TOTAL BENEFITS (FAC + ARR)</b>															
<b>TOTAL BENEFITS PAID</b>	\$1,156,057	\$1,463,204	\$1,590,579											\$1,403,280	\$4,209,840
<i>Universal Energy Credit (UEC)</i>	\$492,764	\$740,066	\$855,897											\$696,242	\$2,088,727
<i>Low Income Home Energy Assistance (LIHEAP)</i>	\$663,293	\$723,138	\$734,682											\$707,038	\$2,121,113
<b>AVERAGE TOTAL BENEFIT</b>	\$824	\$917	\$1,005											\$915	\$919

\*B&S Projections as of July 31, 2020

\*\* Applications with a date prior to July 1st for the month of July only.

\*\*\*Does not include carryover of 595 from FY20.

\*\*\*\*Missing Decisions are applications that have previously had a decision on them and a subsequent application has been received.

Average Monthly Benefit

Actual Average Benefit per client